

2022 Chautauqua Property Owner Gate Pass and Ticketing Reference Sheet

Ticket Office Hours of Operation

Starting June 1: Monday–Saturday 10 a.m.–4 p.m.

Starting June 25: Windows Daily: 7 a.m.–9 p.m.

Phones Daily: 8 a.m.–8 p.m.

Location: Main Gate Welcome and
Business Center

Contact: 716-357-6250 • ticketoffice@chq.org

Business Center Hours of Operation

Starting June 1: Monday–Saturday 10 a.m.–4 p.m.

Starting June 25: Daily 8 a.m.–8 p.m.

Location: Dr. Robert R. Hesse Welcome and
Business Center, Main Gate

Contact: 716-357-6365

Schedule Online: chqbusinesscenter.skedda.com

Visitor Center Hours of Operation, Bestor Plaza Post Office Building

Starting June 25

Information: Daily 9 a.m.–5 p.m.

Ticketing: Daily 9 a.m.–3 p.m.

Private Accommodations: Daily 9 a.m.–5 p.m.

Amphitheater Screen House, Odland Plaza

Ticket agents will be present one hour before Amphitheater events begin and 30 minutes after events begin (longer for evening performances with an opening act).

Single tickets are available at the Screen House.

Gate Pass Entitlements

"Guest of" Season Gate Pass

With the purchase of one full-price, non-discounted season gate pass bearing the name of a Chautauquan, a second full-price, non-discounted season gate pass bearing the name of "Guest" can be purchased. This pass can be used by anyone at the permission of the owner.

- Those excluded include those discounted for youth ages 13–25, free passes for active military and guests age 90+.
- Gate passes for less than a full season are also excluded.
- This offer is only applicable for the gate pass — not the parking pass.
- This offer applies to both the Traditional Gate Pass and the Grounds Access Pass.

Destination Pass

We will once again pilot-test the Destination Pass, which enables access to the grounds for the purposes of patronizing restaurants, spas, salons, shops and other businesses. No program attendance entitlement is included with the Destination Pass, except for Morning Worship Monday–Friday.

The Destination Pass is a five-hour pass available between the hours of 8 a.m.–1 p.m. and 3 p.m.–8 p.m. only. The Destination Pass is \$5 and may not be combined with any other ticket type. Sales may be restricted on nights of sold-out shows. Patrons are limited to one pass per day.

Resident Guest Pass (see reverse side for details)

Business and Service Employee (BASE) Pass Program

The BASE Pass Program provides a discounted gate pass for non-Institution employees working at least 20 hours per week for an establishment within the Chautauqua Institution grounds. In 2022, the Institution will offer two options for commercial on-grounds business owners: A Traditional Gate Pass (TGP includes general-admission seating for Amphitheater programs) OR a specially discounted Grounds Access Pass.

For details on the BASE program, visit BASE.chq.org.

For gate pass pricing, visit rates.chq.org

Resident Guest Pass Program | \$5 each

The Resident Guest Pass (RGP) program permits Chautauqua Institution residents who hold a long-term gate pass to host guest(s) at their residence. The pass is valid for a **maximum** of **eight** hours. This pass does not allow access to Amphitheater events or other events where a Traditional Gate Pass or Grounds Access Pass is required. Up to six RGPs can be purchased per day per qualifying resident.

Who Can Purchase an RGP?

Property owners, renters, students residing on the grounds who have a long-term gate pass (referred to as "host"). A long-term pass is defined as at least 24 hours. The RGP must be purchased and used within the host's gate pass period. Up to six RGPs can be purchased per day by a host.

RGPs can be purchased for use following this schedule:

Day of the Week	Up to an eight-hour period		Notes
	Can start at:	Expires at:	Can Overnight Gate Pass* be purchased?
Monday–Friday	11:30 a.m.	Midnight	Yes, if purchasing 4 p.m.–midnight RGP
Saturday	8 a.m.	Midnight	Yes, if purchasing 4 p.m.–midnight RGP

*Overnight Gate Pass is \$10 and is valid from 10 p.m. to 10 a.m. the next day.

How to Purchase an RGP:

The host brings their gate pass to the Will Call window and it is scanned as part of the transaction. The RGP can be purchased in advance or as late as when the guest arrives. The host cannot take the RGP; it is kept at the Main Gate Ticket Office for pickup by the guest. The RGP can be purchased during regular business hours. **Information about guest required for RGP purchase: First and Last Name, Email Address, Phone Number (mobile if possible)**

- Main Gate Welcome Center Ticket Window (Daily during season 7 a.m.–9 p.m.)
- Bestor Plaza Visitors Center Ticket Counter (Daily during season 9 a.m.–3 p.m.) – Passes purchased here will be delivered to the Main Gate Will Call Window at day's end and cannot be purchased for same-day arrival.

The dates, times and names on the RGP cannot be altered once purchased. RGPs are non-refundable and nonexchangeable. Guests who do not have an RGP must purchase a full-price gate pass to enter the grounds.

Guests should retrieve their RGP from the Main Gate Ticket Window. Photo ID is required and the name on the RGP must match the name on the photo ID.

Other Things You Should Know:

- An individual cannot be issued a RGP two days in a row.
- RGPs cannot be combined with any other pass unless noted in the chart above.
- If the RGP guest leaves after the expiration of the pass, a regular gate pass must be purchased to cover any overage.
- Long-term gate pass holders who do not reside on the grounds may not purchase Resident Guest Passes.
- Abuse of the RGP policy constitutes loss of program privileges for the purchaser.
- Parking in Main Lot is \$10 if purchased in advance; on most popular entertainment nights it is \$15 starting at 4 p.m.

By purchasing a Resident Guest Pass, the purchaser agrees to abide by the Resident Guest Pass Program policy. Resident Guest Pass scan data is closely monitored daily to assure compliance.

Sales begin: Monday prior to the first day of the nine-week Summer Assembly.