















Points of Interest

- F2 Amphitheater  
- F3 Athenaeum Hotel  
716.357.4444
- F4 Bellinger Hall 
- F5 Bratton Theater
- F6 Brawdy Theater Studios
Theater Administrative Offices / Rehearsal Studio
- F46 Chautauqua Cinema
- F15 Fletcher Music Hall
- F21 Hall of Philosophy
- F23 Lenna Hall (Elizabeth S. Lenna Hall)
- F25 Main Gate Welcome Center    
- Chautauqua County Visitors Bureau
716.357.4569
Customer Service / Information Desk
716.357.6263
Group Sales
716.357.6262
- Assistance for people with disabilities
716.357.6263
Main Ticket / Will Call Office
716.357.6250
- F26 McKnight Hall
- F27 Norton Hall
- F30 Oliver Archives Center
- F37 School of Art
- F43 Turner Community Center
Fitness Center / Pool
716.357.6430

Bestor Plaza

- F12 Colonnade   
- Administrative Offices
716.357.6200
- Foundation Offices
716.357.6220
- Performing and Visual Arts
716.357.6399
- F22 Hultquist Center
Special Studies Offices
716.357.6348
- F35 Post Office Building 
- Bookstore
716.357.2151
- Post Office
716.357.3275
- F40 Smith Memorial Library 
- 716.357.6296
- F44 Visitors Center 
- 716.357.6490
- Education
716.357.6310
- Youth Services
716.357.6489
- Religion
716.357.6274

Additional Services

- EMERGENCIES • 911 / FIRST AID • 716.357.3209
- Administrative / Community Services • 716.357.6245
- Boys' and Girls' Club • 716.357.6295
- Children's School • 716.357.6278
- Cinema • 716.357.2352
- Golf Club / Pro Shop • 716.357.6211
- Lost and Found • 716.357.6314
- Safety & Security • 716.357.6225

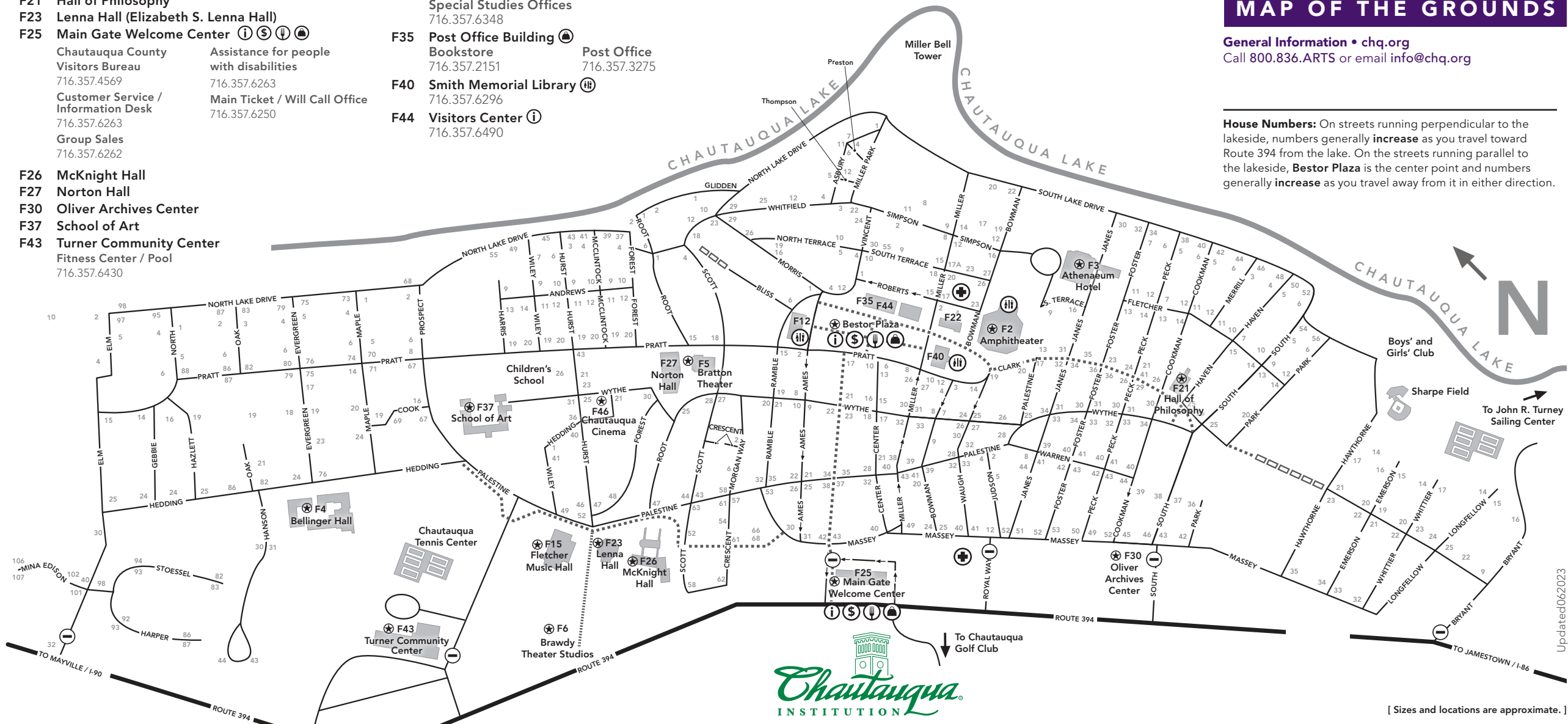
CHAUTAUQUA INSTITUTION

Tram and Bus Map/Guide

MAP OF THE GROUNDS

General Information • chq.org
Call 800.836.ARTS or email info@chq.org

House Numbers: On streets running perpendicular to the lakeside, numbers generally **increase** as you travel toward Route 394 from the lake. On the streets running parallel to the lakeside, **Bestor Plaza** is the center point and numbers generally **increase** as you travel away from it in either direction.



[Sizes and locations are approximate.]

Updated 06/2023

-  ATM
-  Information
-  Shops / Services
-  Dining
-  Emergency Services
-  Gates
-  Restrooms
-  Brick walk
-  Bridge
-  One Way

LEGEND

2023 Tram and Bus Guide

Please see the **Map of the Grounds** guide for more detailed grounds information.

Buses / Free Service

Runs: Daily 7:40 a.m.–8 p.m. (approximate)

Additional hours following evening programs

Buses will be available at the Amphitheater, Bratton Theater and Norton Hall following evening programs. Amphitheater buses for North and South routes are located, respectively, in front of the library on Miller Avenue and at the southeast side of the Amphitheater near the Athenaeum Hotel. Buses are also available at the Amphitheater during intermission.

Trams / Free Service

Runs: Daily 7:40 a.m.–8 p.m. (approximate)

Trams run a continuous loop, weather-permitting.



Scan this QR code with your phone to see where the bus or tram is in real time.

Parking Lot Bus / Free Service

Runs: Daily 7:40 a.m.–8 p.m. (approximately)

Additional hours: Friday evenings and special events

A bus circulates through the Main Lot and drops passengers off at the Main Gate Welcome Center.

Bus Tour of the Grounds / Tickets Required

Tickets may be purchased at the Ticket Office

Runs: Daily at 1 p.m. (ADA accessible)

Tours of the Chautauqua Institution grounds leave from Massey Avenue in the Main Gate area.

How to catch a bus or tram:

Flag one down anywhere on the route.

The driver will stop to pick you up.

Find a yellow bus stop bench.

Benches are located roadside along tram and bus routes and are indicated on this map.

Points of Interest

Bestor Plaza

F12 Colonnade

Route(s): North & South Tram / North Bus / Tram Bus

F22 Hultquist Center

North & South Tram / North Bus / Tram Bus

F40 Smith Memorial Library

North & South Tram / North Bus / Tram Bus

F44 Visitors Center / Post Office / Bookstore ⓘ

North & South Tram / North & South Bus

F2 Amphitheater

Route(s): North & South Tram / North Bus / Tram Bus

F3 Athenaeum Hotel

North & South Bus

F4 Bellinger Hall

North & South Tram / Tram Bus

F46 Chautauqua Cinema

North Tram / Tram Bus

F15 Fletcher Music Hall

North Tram / North Bus / Tram Bus

F21 Hall of Philosophy

South Tram / South Bus / Tram Bus

F23 Lenna Hall (Elizabeth S. Lenna Hall)

North Tram / North Bus / Tram Bus

F25 Main Gate Welcome Center ⓘ

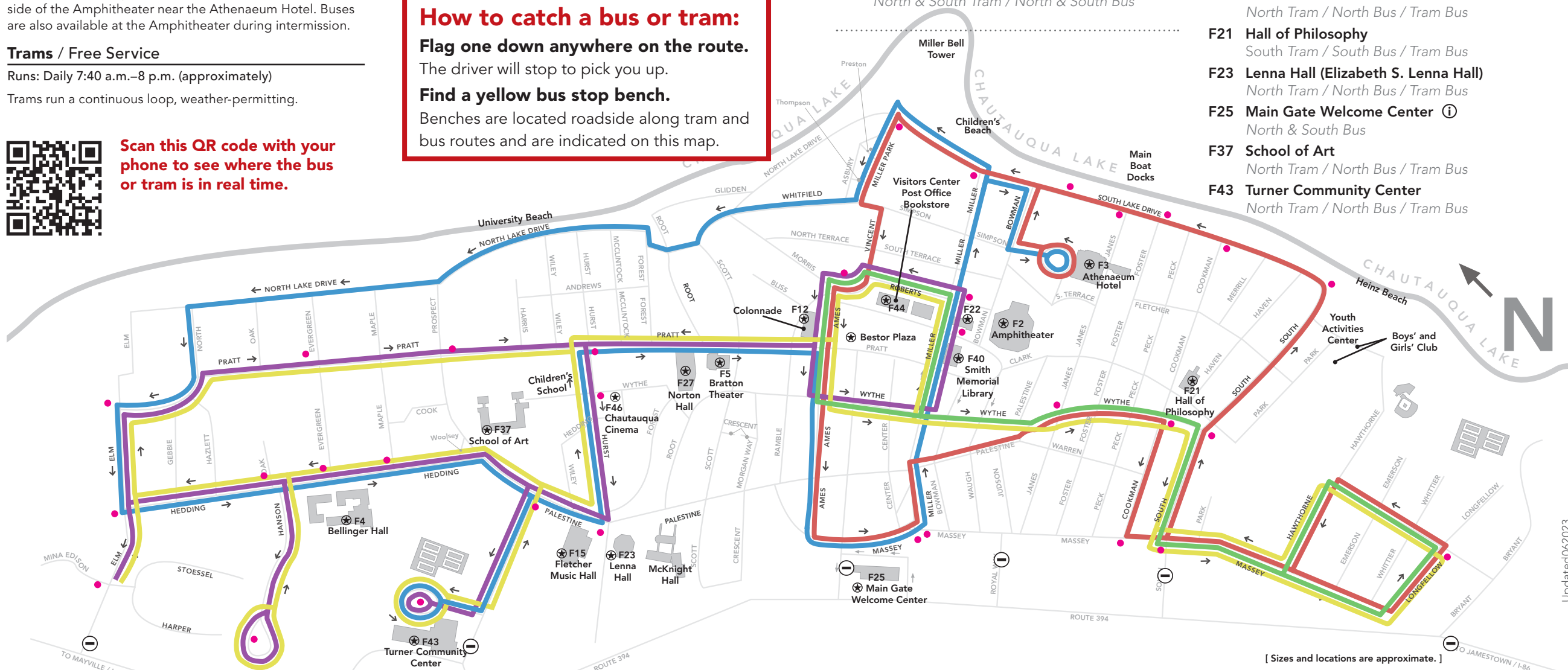
North & South Bus

F37 School of Art

North Tram / North Bus / Tram Bus

F43 Turner Community Center

North Tram / North Bus / Tram Bus



[Sizes and locations are approximate.]

LEGEND

ⓘ Information

⊖ Gates

● Bus Stop Bench

— North Tram Route

— South Tram Route (Continuous)

— North Bus Route (Continuous)

— South Bus Route (Continuous)

— Tram Bus Route (Continuous)